Sympa data sub-processors

Function	Hosting provider	Entity names	Physical location	Additional information / Security and Privacy descriptions
Primary hosting location	Microsoft Azure	Microsoft Ireland Operations Limited	Netherlands (Azure West Europe)	https://www.microsoft.com/en-us/trustcenter/cloudservices/azure Customer data (data which customer uploads to the service)
Secondary hosting location	Microsoft Azure	Microsoft Ireland Operations Limited	Ireland	https://www.microsoft.com/en-us/trustcenter/cloudservices/azure In case of disaster recovery case customer data is replicated to the secondary location
Off-site backups	Amazon AWS	Amazon Web Services EMEA SARL	Ireland (eu-west-1)	https://aws.amazon.com/security/ Alternative location for off-site backups. No active processing takes place. Used only in case of disaster recovery.
Integrations (optional)	MuleSoft Inc. (Amazon AWS)	Amazon Web Services EMEA SARL	Ireland (eu-west-1) Frankfurt (eu-central-1)	https://aws.amazon.com/security/ Enables the integrations between different third-party systems and Sympa opted by customer. Through integrations customer data flows from/to Sympa and third-party systems. All data is encrypted securely.
24/7 Service monitoring and Cloud Infrastructure support service	Elisa Managed Cloud	Elisa Oyj	Finland	https://elisa.com/ Provides managed cloud services and in controlled situations (e.g. possible incident situations) access to Sympa's databases can be granted.
24/7 Security Operations Center	Elisa	Elisa Cybersecurity	Finland	https://elisa.com/corporate/ Provides data security services (SOC/SIEM) and processes system logs which may in certain cases contain personal data (IP address, user name)
Email provider	Mailjet	Mailjet SAS	Germany, Belgium	https://www.mailjet.com/ Used to send email messages to the customers (contains email addresses).
ATS main infrastructure (optional)	Google Cloud Platform	Google Ireland Limited and its sub-processors	Frankfurt (europe-west3)	https://cloud.google.com/terms/subprocessors
ATS file storage (optional)	Amazon AWS	Amazon Web Services EMEA SARL and its sub-processors	Frankfurt (eu-central-1)	https://aws.amazon.com/security/
ATS video technology (optional)	Ziggeo (Amazon AWS)	Ziggeo, Inc. and its sub-processors	Ireland (eu-west-1)	https://ziggeo.com/privacy https://aws.amazon.com/security/
ATS Document parsing into machine-readable data (optional)	Textkernel (no storage or data at rest)	Textkernel B.V. and its sub-processors	Amsterdam (no storage or data at rest)	https://www.textkernel.com/data-privacy-and-security-at-textkernel/
LMS Main Hosting	Microsoft Azure	Microsoft Corporation and subsidiary corporations	Guaranteed within EU	https://learn.microsoft.com/en-us/azure/compliance/offerings/offering-eu-cloud-coc